

Cape Town Accommodation Performance Review & Forecast Report

In respect of November 2025

Published January 2026



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INTRODUCTION

We are pleased to present this edition of the Accommodation Performance Review & Forecast Report in respect of performance recorded in the month of November 2025. The Report that follows provides insight into the Cape Town Metropole accommodation sector's performance trends over the period and anticipated demand for the coming two months.

In total 29 accommodation members representing accommodation establishments situated within the Cape Town Metropole participated in the survey representing approximately 65 370 available room nights in respect of the month under review. This Report summarizes the outcome of the Cape Town Tourism Accommodation Performance Review and Forecast survey conducted in December 2025 and early January 2026 detailing the aggregate result for each indicator.

In addition to the overall aggregate performance, detailed results segmented by accommodation type (Hotel) and in respect of all establishments of a 4-Star standard are presented in this edition of the Accommodation Performance Review & Forecast Report.

Geographic Location

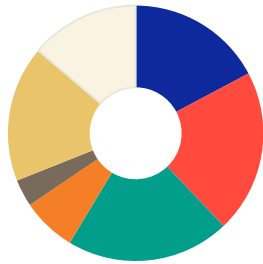
The 29 participants in the December 2025 survey represented establishments from across almost all nodes of the Cape Town Metropolitan area. Approximately 21 percent of participants represented accommodation establishments located along the Atlantic Seaboard and Blaauwberg Coast respectively. Participants representing establishments located in the City Centre (which includes the Foreshore as well as the V&A Waterfront) and Southern Suburbs accounted for a further approximately 17 percent respectively.

Approximately 14 percent of responses were received from representatives of accommodation establishments situated in the Northern Suburbs with the remaining approximately 10 percent of participants representing establishments located in the Helderberg and Southern Peninsula. No responses were received from members situated on the Cape Flats.

In terms of available room nights, approximately 85 percent the available room nights included in this month's analysis are attributed to establishments located in three of the Cape Town Metropolitan nodes, namely the City Centre (approx. 45 percent), the Atlantic Seaboard (approx. 20 percent), and the Southern Suburbs (approx. 20 percent).

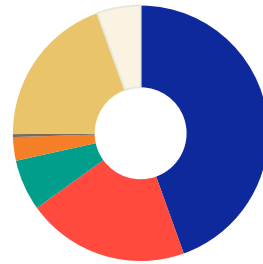
Accommodation establishments located along the Blaauwberg Coast and in the Northern Suburbs combined represent some 12 percent of the available room nights with the remaining approx. 3 percent of available room nights attributed to establishments located in the Helderberg and the Southern Peninsula.

**Participation segmented
by Number of Establishments**



- City Centre
- Atlantic Seaboard
- Blaauwberg Coast
- Helderberg
- Southern Peninsula
- Southern Suburbs
- Northern Suburbs

**Participation segmented
by Available Room Nights**



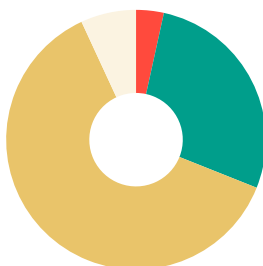
- City Centre
- Atlantic Seaboard
- Blaauwberg Coast
- Helderberg
- Southern Peninsula
- Southern Suburbs
- Northern Suburbs

Accommodation Type

In reference to accommodation type, the majority of the responses received were derived from the Hotel accommodation type (approx. 62 percent) followed by the Guesthouse accommodation type (approx. 28 percent), the Self Catering accommodation type (approx. 7 percent), and the Bed & Breakfast accommodation type (approx. 3 percent of the responses received). No responses were received from representatives of Backpacker establishments and the Lodge accommodation type.

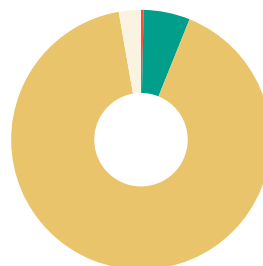
In terms of available room nights, an overwhelming majority of available room nights are attributed to the Hotel accommodation type; accounting for some 91 percent of the total number of available rooms included in the analysis whereas the Guesthouse and Self Catering accommodation types accounted for a significantly lower proportion of the total number of available room nights with some 6 percent attributed to the Guesthouse accommodation type and some 3 percent attributed to the Self Catering accommodation type.

**Participation segmented
by Number of Establishments**



- Backpackers
- Bed & Breakfast
- Guesthouse
- Hotel
- Self Catering

**Participation segmented
by Available Room Nights**



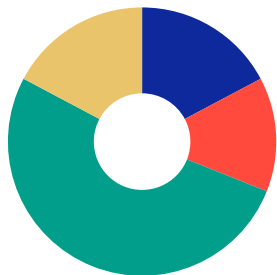
- Backpackers
- Bed & Breakfast
- Guesthouse
- Hotel
- Self Catering

Establishment Standard

Accommodation establishments of a 4-Star standard registered the highest participation rate accounting for approximately 52 percent of the responses received followed by establishments of a 5-Star standard and those establishments not formally graded; approx. 17 percent respectively. Establishments of a 3-Star standard accounted for the remaining approximately 14 percent of responses.

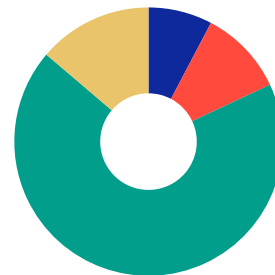
With regard to available room nights, accommodation establishments of a 4-Star standard accounted for approximately 68 percent of the total number of available room nights included in the analysis with accommodation establishments of a 5-Star standard accounting for an additional approximately 14 percent. Accommodation establishments of a 3-Star standard accounted for a further approximately 10 percent of the total number of available room nights whereas accommodation establishments not officially graded accounted for an additional approximately 8 percent of the total number of available room nights included in the analysis.

**Participation segmented
by Number of Establishments**



■ Not graded ■ 3-star
■ 4-star ■ 5-star

**Participation segmented
by Available Room Nights**






■ Not graded ■ 3-star
■ 4-star ■ 5-star

We would like to thank all the Cape Town Tourism and FEDHASA Cape accommodation members who participated in the survey and look forward to their continued support. As always, we welcome any comments and suggestions that will make the Report more relevant and helpful to the Cape Town accommodation sector.




Sincerely,

Michelè de Witt | Director, Horwath HTL (South Africa)

ACTUAL PERFORMANCE | NOVEMBER 2025




	2025 (Actual)	2025 (Forecast)	2024	2023	2022
 OCCUPANCY	65.4%	80.2%	73.2%	75.7%	74.8%
 AVERAGE ROOM RATE	R2 806	R2 553	R2 256	R2 382	R2 013
 REVPAR	R1 835	R2 047	R1 651	R1 802	R1 507

The movement in actual performance recorded in November 2025 when compared to the same month in prior years is depicted below:

	2025 (Forecast)	2024	2023	2022
 OCCUPANCY	↓ 14.8%	↓ 7.8%	↓ 10.3%	↓ 9.4%
 AVERAGE ROOM RATE	↑ 9.9%	↑ 24.4%	↑ 17.8%	↑ 39.4%
 REVPAR	↓ 10.3%	↑ 11.2%	↑ 1.9%	↑ 21.8%

Actual room night demand across the Cape Town Metropolitan area in November 2025 was weaker than expected and underperformed when compared to room night demand registered in 2024, 2023, and 2022. However, Average Room Rate in November 2025 outperformed Average Room Rate forecast for the month and in respect of the same month in 2024, 2023, and 2022. Actual Revenue per Available Room recorded in November 2025 fell below expectations driven by weaker room night demand; however, Revenue per Available Room in November 2025 outperformed RevPAR registered in the same month in 2024, 2023, and 2022.

Actual performance registered by participating accommodation establishments is summarized below:

	 OCCUPANCY	 AVERAGE ROOM RATE	 REVPAR
HOTEL	64.3%	R2 862	R1 841
ALL ESTABLISHMENTS OF A 4-STAR STANDARD	61.2%	R2 534	R1 550
OVERALL CAPE TOWN METROPOLITAN	65.4%	R2 806	R1 835
COMPARED TO A FORECAST OF	80.2%	R2 553	R2 047

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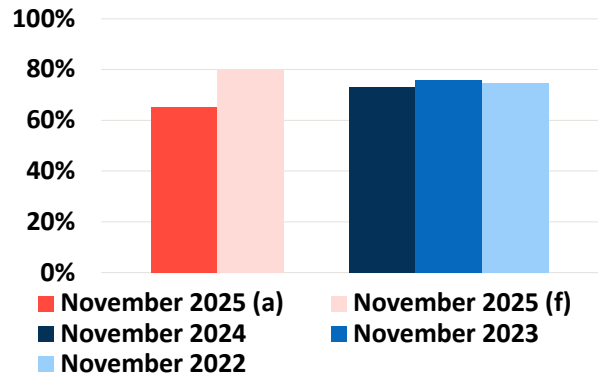
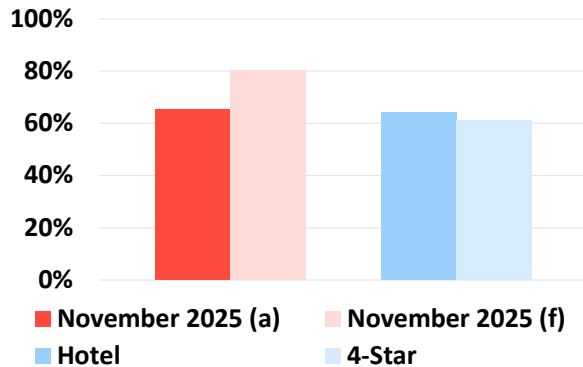
 Love Cape Town

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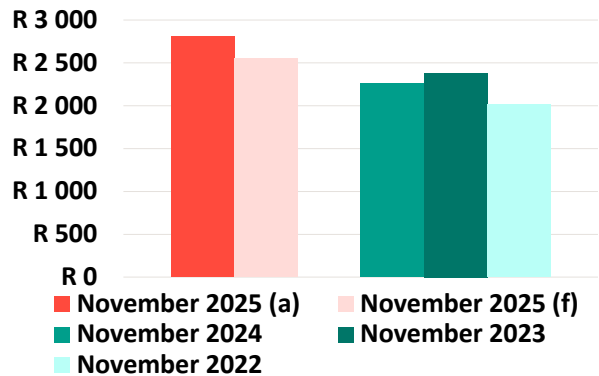
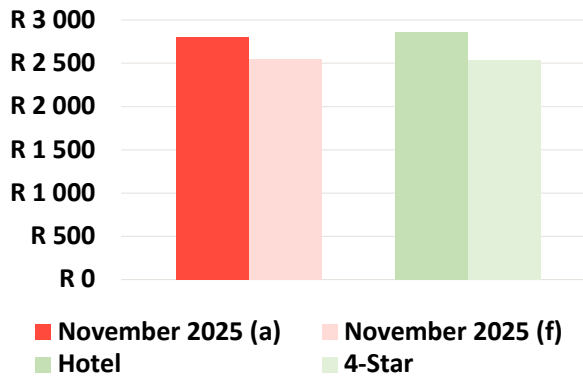
 @lovecapetown

SUMMARY OF RESULTS

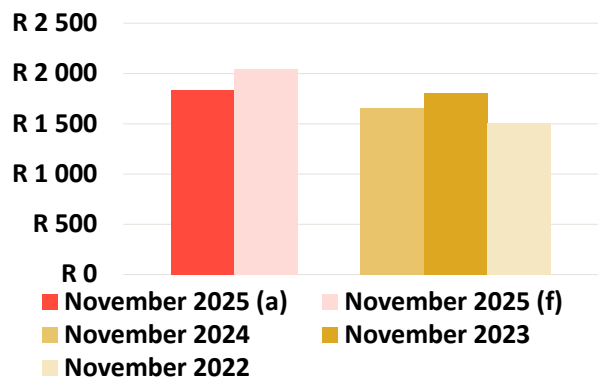
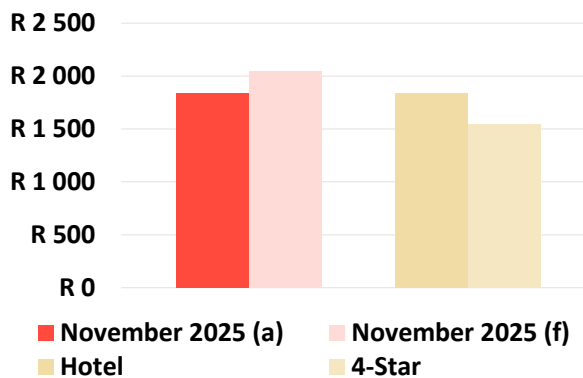
Occupancy



Average Room Rate



Revenue per Available Room



We draw your attention to the fact that the samples used in each of the aforementioned periods are not absolute comparatives in that the participating members in each year were not the exact same set of members. In addition, some samples used for each of the aforementioned years were drawn from members representing accommodation establishments located in the Cape Town Metropolitan area only, whereas other samples included a small number of accommodation establishments located in the Cape Winelands.

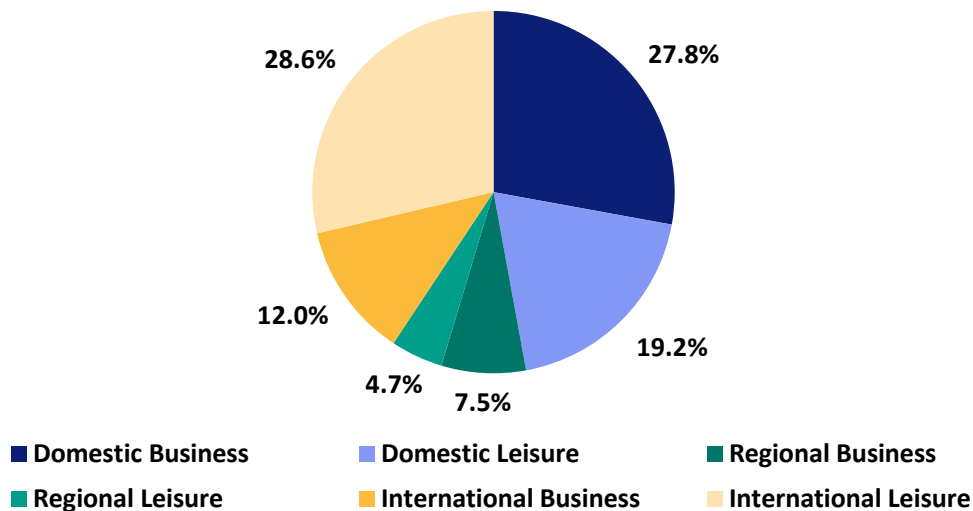
MARKET SEGMENTATION | NOVEMBER 2025

Overall, the Domestic market segment remained the key driver of room night demand in November 2025 accounting for approximately 47.1 percent of all room nights sold over the period.

As the year progresses to the Summer Season, the proportion of room nights sold to the International market demand segment continues to make incremental gains each month and accounted for approximately 40.7 percent of the room nights sold over the month.

In November 2025, the proportion of room nights sold to Regional travelers originating from within the African Continent decreased marginally from approximately 13.9 percent of the room nights sold in October 2025 to approximately 12.2 percent of the room nights sold in November 2025.

SUMMARY OF RESULTS | PROPORTION OF ROOM NIGHTS SOLD

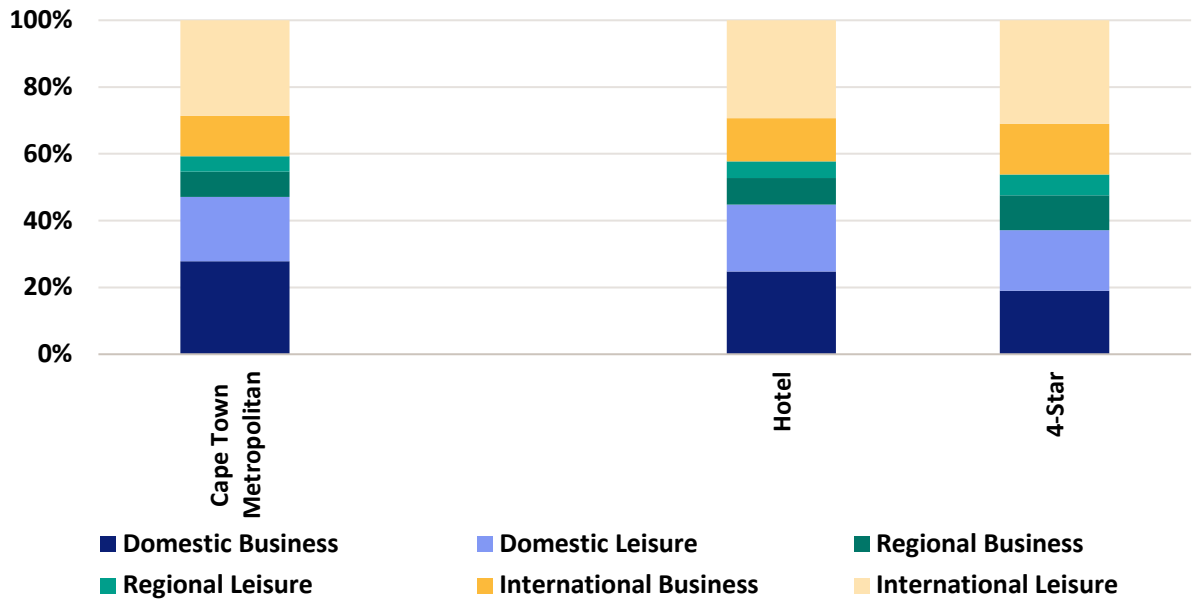


In terms of purpose of travel, feedback from participants suggests demand remained stronger among South African business travelers in November 2025 with approximately 59 percent of all room nights sold to the Domestic market demand segment sold to guests travelling for business purposes.

This trend was also evident among Regional travelers where demand from Regional business travelers outpaced demand from Regional leisure travelers. Feedback received from participants indicates approximately 62 percent of all room nights sold to the Regional market demand segment in November 2025 were sold to guests travelling for Business purposes.

However, in respect of International travelers, demand from international leisure travelers outpaced demand from international business travelers with approximately 71 percent of room nights sold to International leisure guests.

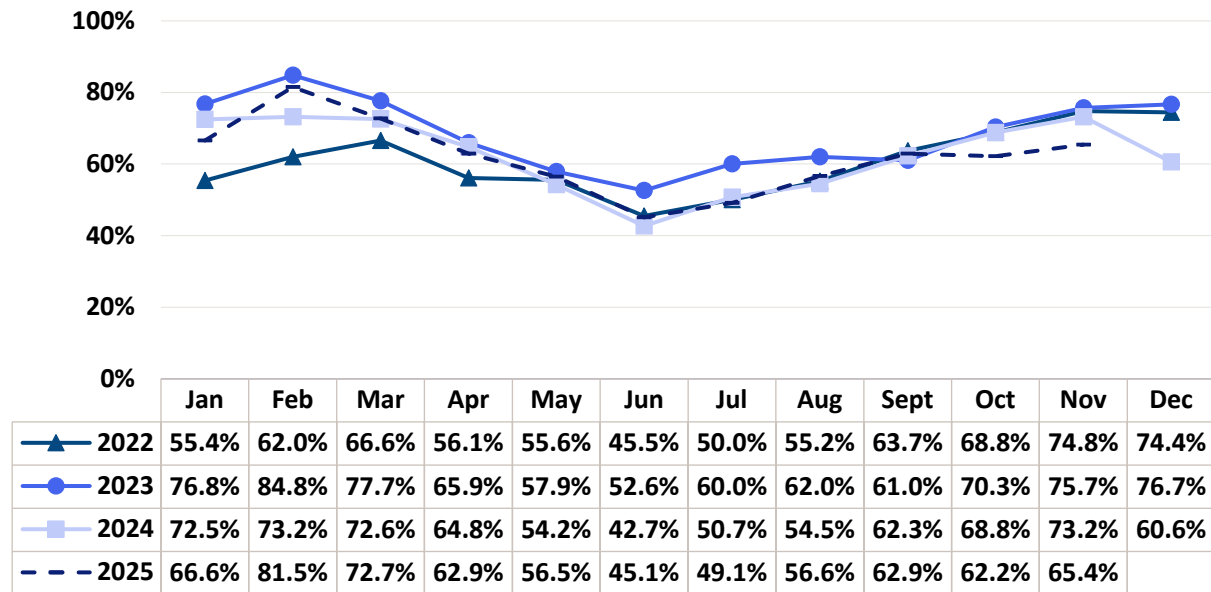
Demand for room nights segmented by market demand segment is illustrated below:



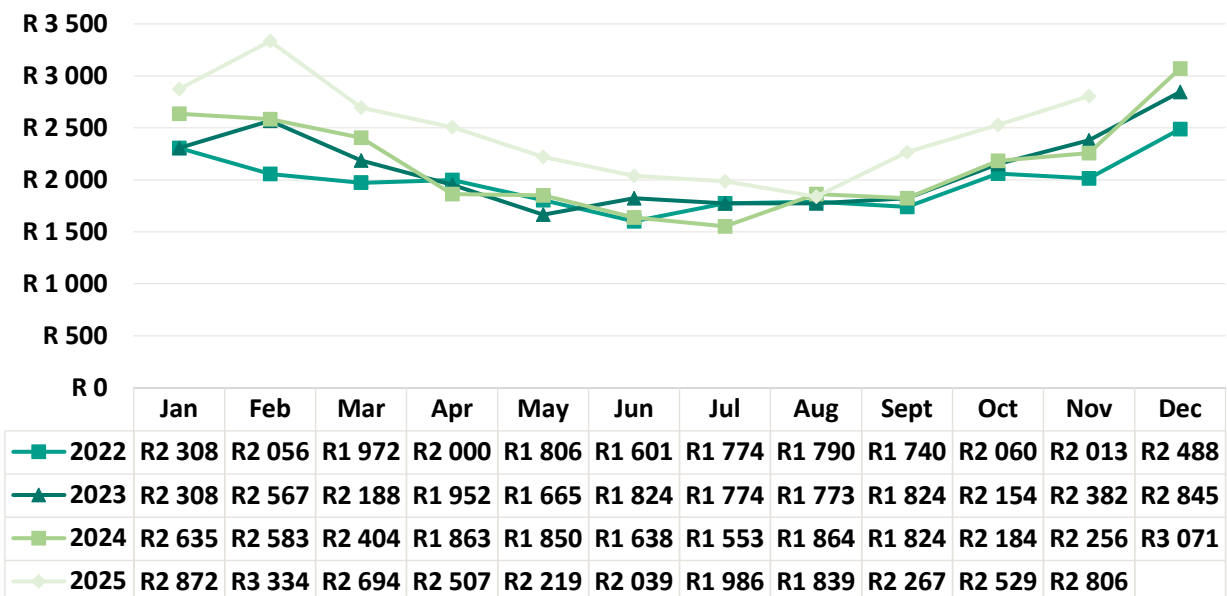
ANNUAL PERFORMANCE TRENDS

The charts below illustrate actual performance registered in each month over the full calendar years of 2022, 2023, and 2024 compared to year-to-date actual performance recorded in 2025.

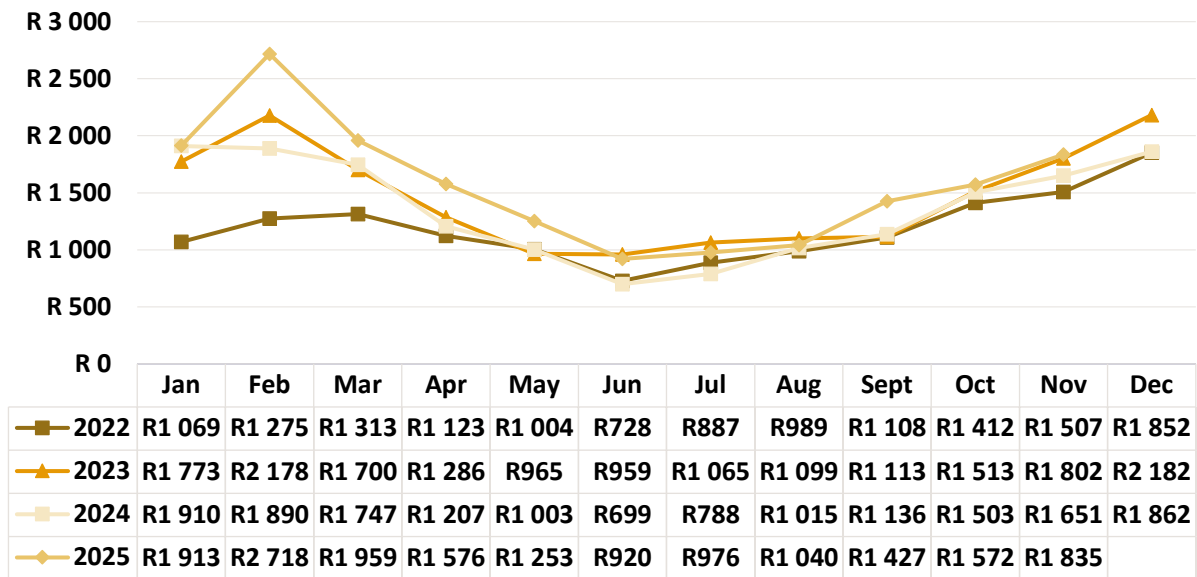
Occupancy



Average Room Rate

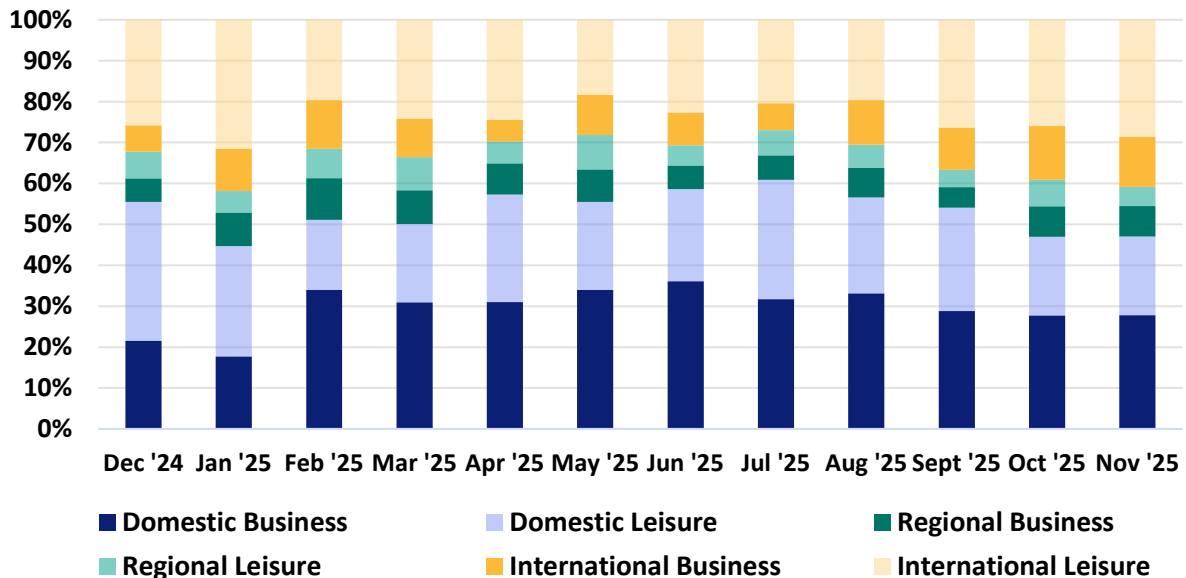


Revenue per Available Room






The chart below illustrates actual performance segmented by market demand segment registered in each month over the rolling twelve month period.




Market Segmentation






OUTLOOK FOR DECEMBER 2025 AND JANUARY 2026

Anticipated performance for the two-month period of December 2025 and January 2026 is summarized below:

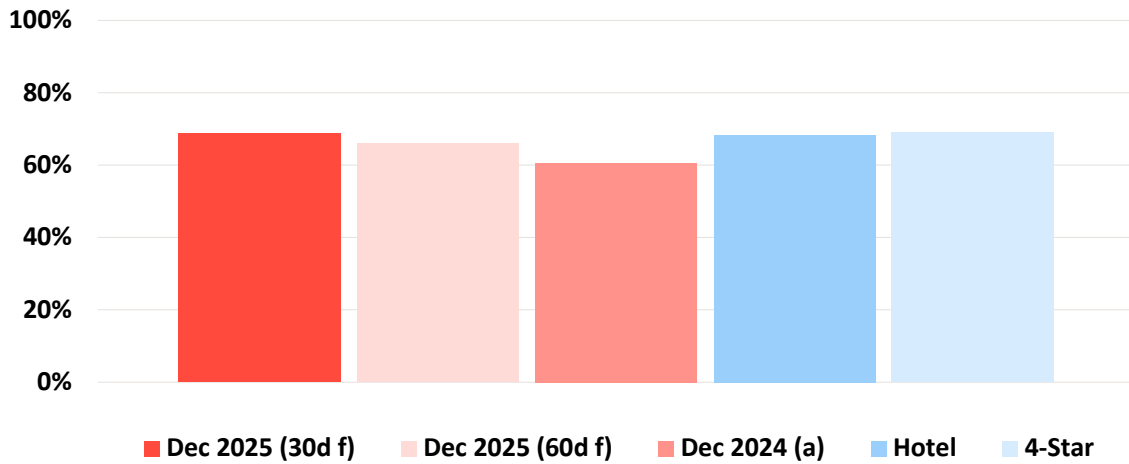
	Dec 2025 (Forecast – 30 days Prior)	Dec 2025 (Forecast - 60 days prior)	Dec 2024 (Actual)	Jan 2026 (Forecast – 60 days prior)
 OCCUPANCY	68.7%	65.9%	60.6%	68.1%
 AVERAGE ROOM RATE	R3 101	R3 135	R3 071	R3 186
 REVPAR	R2 132	R2 065	R1 862	R2 171

DECEMBER 2025	 OCCUPANCY	 AVERAGE ROOM RATE	 REVPAR
HOTEL	68.3%	R3 139	R2 145
ALL ESTABLISHMENTS OF A 4-STAR STANDARD	69.0%	R2 782	R1 920
OVERALL CAPE TOWN METROPOLITAN	68.7%	R3 101	R2 132
COMPARED TO 2024 ACTUAL	60.6%	R3 071	R1 862

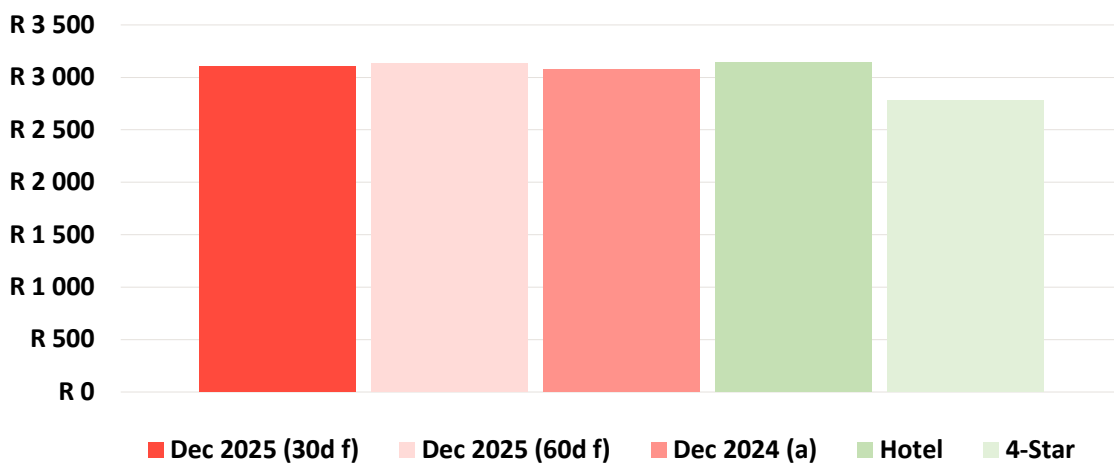
JANUARY 2026	 OCCUPANCY	 AVERAGE ROOM RATE	 REVPAR
HOTEL	67.6%	R3 211	R2 172
ALL ESTABLISHMENTS OF A 4-STAR STANDARD	68.5%	R2 743	R1 879
OVERALL CAPE TOWN METROPOLITAN	68.1%	R3 186	R2 171
COMPARED TO 2025 ACTUAL	66.6%	R2 872	R1 913

SUMMARY OF RESULTS | OUTLOOK FOR DECEMBER 2025

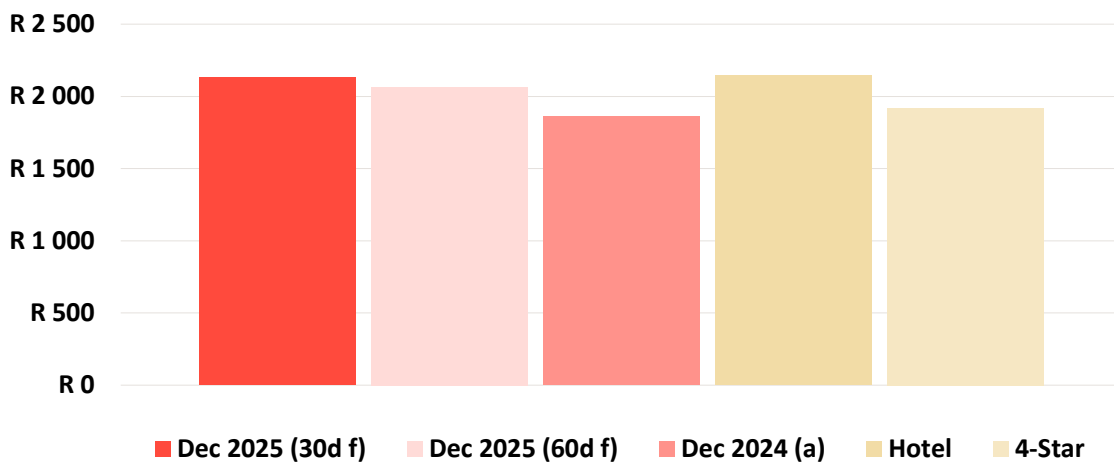
Occupancy



Average Room Rate

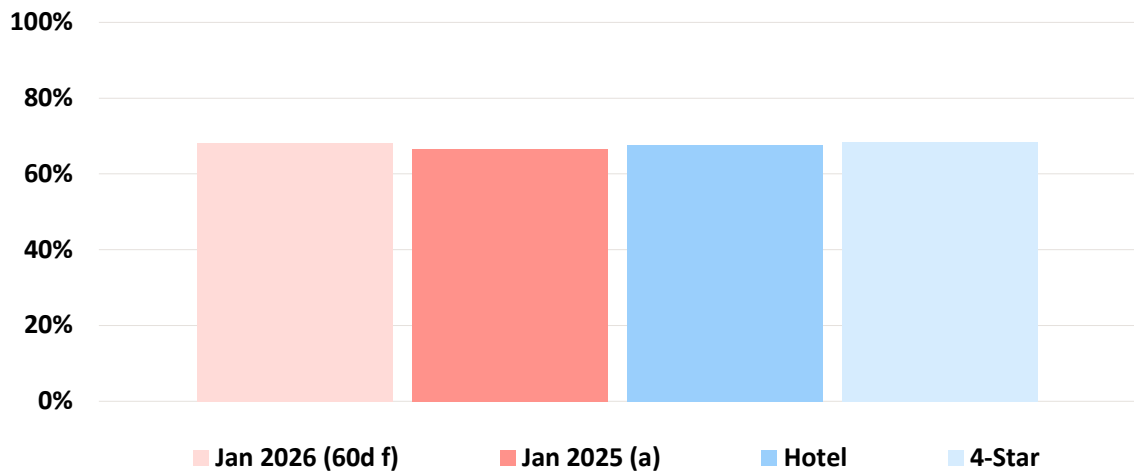


Revenue per Available Room

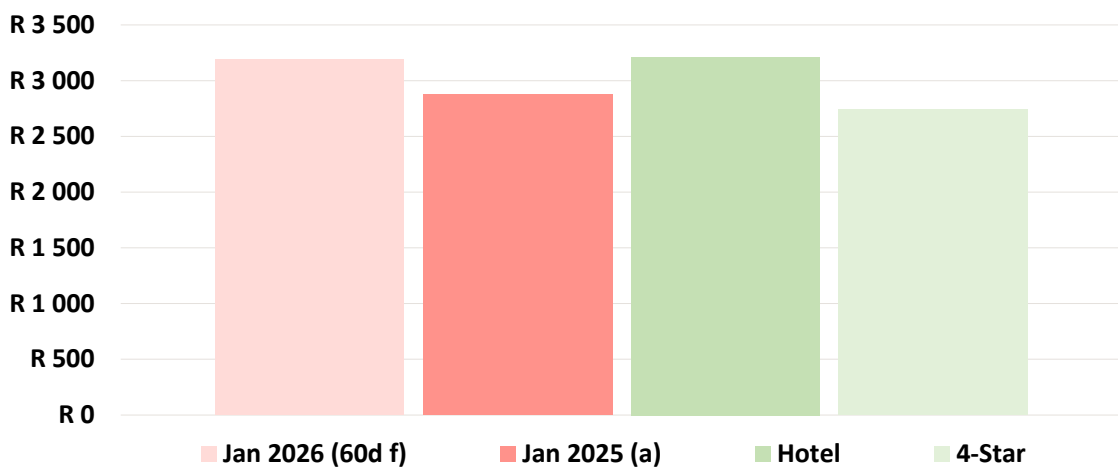


SUMMARY OF RESULTS | OUTLOOK FOR JANUARY 2026

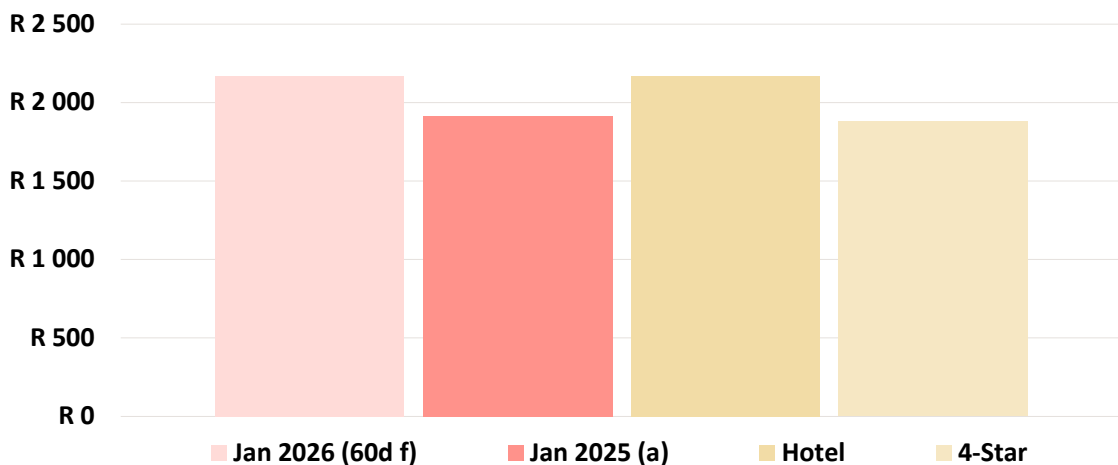
Occupancy



Average Room Rate



Revenue per Available Room



EXPLANATION OF TERMS

Occupancy

The term Occupancy refers to the number of room nights sold, divided by the number of room nights available in respect of a defined period in time, expressed as a percentage.

Average Room Rate

The term Average Room Rate is an accommodation establishment's net accommodation revenue per room night sold. The Average Room Rate excludes meals and any other items that may be included in the Rack Rate and accounts for all discounts and the incidence of multiple occupancy.

RevPAR

Revenue per Available Room (RevPAR) is a conceptual link between average occupancy rates and Average Room Rates; it is the net accommodation revenue per day, per available room.

Domestic Source Market

Domestic tourism refers to residents of South Africa travelling within South Africa.

Regional/African Source Market

Regional/ African tourism refers to residents from a country on the African Continent travelling to South Africa.

International Source Market

International tourism refers to residents from a country in one region of the world (e.g.: Europe), excluding Africa, travelling to South Africa.

SURVEY METHODOLOGY

As with all studies of this kind, a random sample of data collection methodology was used to enlist participants for this report. Therefore, while we believe the results to be among the most accurate available, they are still subject to non-sampling errors. In addition, although the information in this report has been obtained from sources which we believe to be reliable and accurate, we do not guarantee its accuracy since it is submitted by third parties.

The values presented in the report, both for the current month(s) and in respect of forecast period(s), are averages of the responding establishments' data. We feel this calculation to be most reflective of the industry segments.

This report is not intended to represent the rendering of legal, accounting, or professional services. The values presented should not be considered a standard for any accommodation type or geographic location, where such segmentation of data was possible, but only as a guideline for comparison with the performance results of your establishment. They are not an attempt by the publisher of this report to set or conform prices or operating standards for the accommodation sector within the Cape Town metropole.

CONTACT DETAILS

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